



COMPANY PROFILE

About us

A-Solutions is an entrepreneurial initiative established in 1997, with a primary focus to be a leading Independent service provider, offering IT turnkey solutions to both public and private sector.

Our key differentiator is IT Service delivery!

Shareholding/ BEE

We are a level 2 BEE company on the new ICT charter codes.

A SANAS accredited Agency conducted the BEE rating for **A-Solutions** and was **awarded a LEVEL 2** status on the new ICT charter codes.

Service Offering

Our focus areas are primarily:

- OEM Warranty Support (Server, Desktop, Large format displays and WIFI Access Points).
- Bench repairs
- Vendor management and extended warranties
- Traditional 3rd Party Support (Server, Desktop & Large format displays).
- Pro Audio Visual Solutions, Installations and Warranty Services
- IMACD Services IT and AV
- Project Management Solutions
- Managed services in the small to medium enterprises

- IT Resourcing and project management – Department of Labour **Registered Employment Agency / Temporary Employment Services (TES)**
- Equipment disposal
- Authorized Adobe reseller
- Managed Print Solutions
- Professional WIFI Heat mapping with Ekahau sidekick
- WIFI Installations
- Network Cabling
- IPTV Solutions
- CCTV security solutions
- HyperVSN authorised reseller, installer and maintenance provider
- Outsourcing Partner for Dealers

A-Solutions have the ability to provide customised service solutions to meet the client's unique IT support and 3rd party or warranty maintenance needs. Setting the company apart in an increasingly competitive and price sensitive marketplace.

Skills

The technical support staffs are trained individuals with the required skills and accreditations, to deliver on the services provided to the existing and potential client base. The entry level technical staff have a minimum of an A+, N+, Server + and CCNA qualifications.

Partners

A-Solutions provide services on behalf:

- Mustek - Install and maintain the Mercer brand -15 890 units in 3060 locations Nationally
- Acer - National warranty agent for acer for the past 9 years.
- ASUS – Onsite warranty repair agent
- LG - National warranty agent for LED, LCD and Hotel TV's.
- Samsung - National warranty agent for TV and Large format displays, cell phones and tablets

- Canon - National warranty agent for Public Sector Customers.
- Dimension Data - National 3rd party Maintenance of Parmalat, Western Cape Emergency services and department of Health AV Solutions, Virgin Active, UWC AV Solution
- Data Centrix - National support for Department of Justice
- Nettrace – Installation and Support partner
- Accentric – Installation and maintenance of WiFi solutions for Hotel groups
- Axxon – Installation of CCTV solutions for Shopping centres

Products

- Adobe – Authorised Reseller
- Axxonsoft – Authorised Reseller
- IMC – Authorised reseller
- IOT
- HyperVSN Authorised reseller, installer and warranty agent
- Kathea work space optimisation – Authorised reseller
- Senzo occupancy sensors – Authorised reseller
- Solarwinds Authorised reseller
- Blackfog Authorised reseller

Client Base

A-Solutions renders services to a diverse market comprising of both public and private sector companies both SME and corporate that encompass our partner's products.



Canon



acer



Mustek

FUJITSU



SAMSUNG

Experience

A-Solutions has more than 20 years' experience in the It industry and more specific in the service delivery market.

Points of Presence

A-Solutions have offices in all the major centres. The current headcount consists of an average 50 permanent staff members, plus additional points of presence have been established via the collaboration with 17 additional regional partners to broaden the service offering and national footprint.

Map / Footprint

A-Solutions provide a national call centre with reporting and escalation facilities as part of our service offering. The call centre is based in Gauteng with redundancy and cloud services nationally.

Points of Presence

A-Solutions Branches Pty Ltd			
Branches	Telephone	Fax	Address
Gauteng	012 661 7903	012 661 5653	53 Adriana Crescent, Agnone House, Gateway Park Centurion
Cape Town	0879801172	0866873498	Unit 14, Frazzitta Business Park Corner Langeberg Rd & Batis St Durbanville
Port Elizabeth	041 367 4040	086 688 3972	Greenways Office Park c/o Buffelsfontein & Melsetter Rd Mount Pleasant
Bloemfontein	051 448 6419	051 448 5027	85 President Reitz Avenue Reitz Park Unit 4, Westdene Bloemfontein
Durban	031 764 7299	031 708 3085	4 Abrey Road, Sanyati Office Park, Kloof, Durban
Nelspruit	079 515 8463		10 Waterfall Ave, Riverside Industrial, Nelspruit
Rustenburg	073 281 6678		98 Lawes Street, East End, Rustenburg

We have subcontractors in smaller towns in South Africa to assist us with SLA calls in those regions. A-Solutions provides ongoing training to all our subcontractors.

